

# Returns Policy

You may return any product to IPI Inc for any reason **within 30 days of receipt** for an account credit or refund at our discretion. In some cases, we may refund or credit your original shipping cost. Please follow the instructions below to complete a return.

## ***Returning a damaged order***

If your order arrived damaged, please contact our Customer Service team at [support@i-p-i.com](mailto:support@i-p-i.com) or call the toll-free number listed in your order confirmation email. We'll give you instructions for how to proceed with your return.

**To return a damaged order:**

1. Mail the receipt of purchase or confirmation email, along with the damaged product (in its original packaging if possible), to the address on the return form within 30 days of receipt.

**IPI Corporate Offices  
11950 Grant Rd. Suite A  
Cypress, TX 77429  
1-800-444-7525**

## ***Returning a non-damaged order***

If you're not happy with your order, we request that you return the item to us so we can issue you an account credit or refund at our option.

**To return a non-damaged order:**

1. Mail the receipt of purchase or confirmation email, along with the damaged product (in its original packaging if possible), to the address on the return form within 30 days of receipt.

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1-800-444-7525**

## ***Returning an order purchased from outside of the United States***

**Note:** IPI Inc does not process or fulfill orders outside of the continental United States.